

- 1 Communication
- Critical Thinking
 & Problem Solving
- Creativity, Initiative & Innovation
- Collaboration & Teamwork
- **5** Emotional Intelligence Skills
- 6 Workplace Context & Culture

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Communication

- Speaks clearly and confidently
- Listens effectively
- Uses communication technology properly

Critical Thinking & Problem Solving

- Practices sound reasoning/analytical thinking
- Starts with clear idea of desired results
- Uses knowledge/facts/data to problem solve

Creativity, Initiative, & Innovation

- Demonstrates originality and inventiveness
- Offers a fresh perspective
- Seeks out new knowledge and career skills

Collaboration & Teamwork

- Builds effective working relationships
- Embraces cultural diversity and teamwork
- Negotiates and manages conflict

Emotional Intelligence Skills

- Reframes arguments to win/win resolutions
- Manages time and emotions effectively
- Embraces a growth mindset

Workplace Context & Culture

- Understands workplace culture and practices
- Demonstrates integrity and ethical behavior
- Builds and maintains a professional network